Intercounty Electric Cooperative is committed to protecting your privacy and developing technology that gives you the most powerful and safe online experience. This Statement of Privacy applies to the Intercounty Electric Cooperative Web site and governs data collection and usage. By using the Intercounty Electric Cooperative website, you consent to the data practices described in this statement.

Collection of your Personal Information

Intercounty Electric Cooperative collects personally identifiable information, such as your e-mail address, name, home or work address or telephone number. Intercounty Electric Cooperative also collects anonymous demographic information, which is not unique to you, such as your ZIP code, age, gender, preferences, interests and favorites.

There is also information about your computer hardware and software that is automatically collected by Intercounty Electric Cooperative. This information can include: your IP address, browser type, domain names, access times and referring Web site addresses. This information is used by Intercounty Electric Cooperative for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the Intercounty Electric Cooperative Web site.

Please keep in mind that if you directly disclose personally identifiable information or personally sensitive data through Intercounty Electric Cooperative public message boards, this information may be collected and used by others. Note: Intercounty Electric Cooperative does not read any of your private online communications.

Intercounty Electric Cooperative encourages you to review the privacy statements of Web sites you choose to link to from Intercounty Electric Cooperative so that you can understand how those Web sites collect, use and share your information. Intercounty Electric Cooperative is not responsible for the privacy statements or other content on Web sites outside of the Intercounty Electric Cooperative and Intercounty Electric Cooperative family of Web sites.

Use of your Personal Information

Intercounty Electric Cooperative collects and uses your personal information to operate the Intercounty Electric Cooperative Web site and deliver the services you have requested. Intercounty Electric Cooperative also uses your personally identifiable information to inform you of other products or services available from Intercounty Electric Cooperative and its affiliates. Intercounty Electric Cooperative may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

Intercounty Electric Cooperative does not sell, rent or lease its customer lists to third parties. Intercounty Electric Cooperative may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) is not transferred to the third party. In addition, Intercounty Electric Cooperative may share data with trusted partners to help us perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to Intercounty Electric Cooperative, and they are required to maintain the confidentiality of your information.

Intercounty Electric Cooperative does not use or disclose sensitive personal information, such as race, religion, or political affiliations, without your explicit consent.

Intercounty Electric Cooperative keeps track of the Web sites and pages our customers visit within Intercounty Electric Cooperative, in order to determine what Intercounty Electric Cooperative services are the most popular. This data is used to deliver customized content and advertising within Intercounty Electric Cooperative to customers whose behavior indicates that they are interested in a particular subject area.

Intercounty Electric Cooperative Web sites will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Intercounty Electric Cooperative or the site; (b) protect and defend the rights or property of Intercounty Electric Cooperative; and, (c) act under exigent circumstances to protect the personal safety of users of Intercounty Electric Cooperative, or the public.

Use of Cookies

The Intercounty Electric Cooperative Web site use "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a Web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize Intercounty Electric Cooperative pages, or register with Intercounty Electric Cooperative site or services, a cookie helps Intercounty Electric Cooperative to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same Intercounty Electric Cooperative Web site, the information you previously provided can be retrieved, so you can easily use the Intercounty Electric Cooperative features that you customized.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the Intercounty Electric Cooperative services or Web sites you visit.

Security of your Personal Information

Intercounty Electric Cooperative secures your personal information from unauthorized access, use or disclosure. Intercounty Electric Cooperative secures the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use or disclosure. When personal information (such as a credit card number) is transmitted to other Web sites, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

Changes to this Statement

Intercounty Electric Cooperative will occasionally update this Statement of Privacy to reflect company and customer feedback. Intercounty Electric Cooperative encourages you to periodically review this Statement to be informed of how Intercounty Electric Cooperative is protecting your information.

Contact Information

Intercounty Electric Cooperative welcomes your comments regarding this Statement of Privacy. If you believe that Intercounty Electric Cooperative has not adhered to this Statement, please contact Intercounty Electric Cooperative at tony.floyd@ieca.coop. We will use commercially reasonable efforts to promptly determine and remedy the problem.